

## Appendix 1 Transformation Board June 2019

### Highlight Report

<b>Project:</b>	'Maximising Independence & Wellbeing'	<b>Lead:</b> Sheila Smith	<b>Likelihood of achieving outcomes</b>	Green
<b>Reporting period:</b> Jan-April 2019		<b>Project Phase:</b> Implementation	<b>Likelihood of achieving cashable savings/income (if applicable)</b>	Amber

#### 1. Progress:

- Much improved budget position with good delivery against most MTFP savings and growth incorporated to give a more sustainable base. Latest budget monitor shows an underspend of £140k compared to £5.2 million in 2016/17 and £1.57 million in 2017/18. Savings plans for 2019/20 agreed.
- LAS implementation went ahead as planned on 25<sup>th</sup> March and has largely been a successful project.
- Staff engagement group established and meeting bi monthly
- Consultation on restructuring of Adults Support & Safeguarding complete and restructuring has begun.
- Internal and external communications strategy agreed and well received by staff engagement group
- New share point intranet site designed to communicate with staff
- Commissioning of strengths-based training programme for staff underway and bids being evaluated in May.

#### 3. Risks:

- Residential and home care providers under severe pressure due to cost increases and constrained commissioning budgets. May lead to increased prices, lack of capacity and reduced quality and continued risk of market failure,
- There remain significant risks associated with the financial stability of the provider market, particularly given the Budget announcement of a 4.9% increase in the National Living Wage and the potential impacts of Brexit on the employment market.
- Merged BNSSG CCG creates opportunities and risks. A BNSSG wide approach to commissioning may be unfavourable compared to existing arrangements, including share on section 117 (mental health after care) cases.
- Government continues to postpone proposals for sustainable funding for social care
- Future demographic pressures, actual increase in over 75 population in North Somerset averaged 1.5% per annum in

- Project plan developed on reviews of high cost packages and work to include recent ADASS analysis
- Within the restructure we have identified resources that will be moved to SPA to further enhance our ability to resolve cases at first point of access
- Simplified assessment being developed in SPA
- Transitions Team development underway.
- CHC posts being recruited to.
- Shared Lives Development plan completed.
- **Assistive Technology** NSC successfully awarded £65k from CCG Transformation Project to support AT pilots. Three emerging projects:
  - 1) At Tamar Court Extra Care with Sparks Compass and Alliance, based around voice-activated technology (e.g. Alexa).
  - 2) wireless-enabled solutions, focussing on domiciliary care in rural area with CISCO and Notaro.
  - 3) Sycamore House Dementia Care Home with Shaw Care, movement and sound activated sensor monitoring devices to prevent falls and nursing interventions.

Additionally, NSC announced as one of 12 out of 57 bidders, successful as part of Social Care Digital Programme for 2019/21, this project relates to monitoring hydration in care homes, this brings initial funding of £30k rising potentially to £120k and is supported by the LGA and NHS Digital.

As part of the Better Care Fund Innovation Grant NSC will support the care home sector with Assistive Technology this includes:

- The provision of Dutch Tovertafel technology (interactive magic tables, to provide stimulating activities for people with dementia, also piloting children's version in children's centre).

- last six years, by 2025 the rise in predicted over 75 years population is estimated to be 5.7% per annum.
- BCF Delayed Discharge performance targets have not been reported accurately (now rectified). Performance in January blow the national average
  - Limited resources and staff capacity for transformation projects (in P&C and corporately) mean progress may be slower or delivery less successful;
  - Lack of pathway 3 capacity to support discharge.
  - BREXIT – loss of staff in domiciliary/residential/nursing sector, due to prolonged uncertainty and/or possible disorderly exit

#### 4. Dependencies:

- Inter-dependencies with Healthier Together STP, including Healthy Weston programme;
- BNSSG wide re-procurement of community health services could significantly impact integrated locality delivery;
- Closer Better Care Fund Governance aligned across BNSSG footprint, and emerging CCG Area Leadership Teams
- Inter-dependencies with elements of children's programme, including replacement of children's finance system
- Sufficient capacity in both operational and support services to deliver projects alongside business as usual

Tables will be leased to providers who agree to gather information about impact.

- BNSSG project lead appointed to look at domiciliary care and resilience (sponsored by NSC), initiatives being developed include working with Universities on student options for providing care for accommodation and diverting shopping and cleaning services to direct payment models.
- Shared Lives development plan finalised, and Governance Board established to monitor developments
- **Accommodation options:**
  - Extra Care
    - Tamar Court 28 units delivered in 2018,
    - Yatton 30 units planned for 2019/20
    - Diamond Court extension 22 units 2019/20
  - Supported Living Services
    - Grove Park 10 units delivered in 2018
    - Clifton Road 8 units Feb 2019
- Better Care Fund and subsequent Winter Funding Grants deployed with full BNSSG support
  - Home from Hospital additional post to support discharges.
  - VANS additional post to map Voluntary Sector and commissioned services on NSOD
  - Proud to Care Bonus launched for Strategic Partners carers to reduce carer turnover currently c 40%
  - BNSSG STP Workforce leads to fund Project Manager post (£60k) hosted by NSC commissioning to scope BNSSG Building Capacity in Domiciliary care project sponsored by GH.

## 2. Benefits since last report:

- Overspend largely eliminated as detailed above
- Successful implementation of LAS
- Improved staff morale as seen in staff survey results
- Additional funding awarded for Winter Pressures and Specific award of funding for dedicated projects in AT and Domiciliary Care Capacity Planning.
- Social Care innovation funding awarded

## 5. Resources Consumed:

- AIS replacement payments to Agilisys
- Additional costs to mitigate data migration issues
- NSC project and backfill costs
- Significant staff time

## 7. Decisions required from Transformation Board:

Note progress on programme and ongoing risks. There may still be a need to bring forward future bids for capital or one-off funding to progress some elements of the programme e.g. assistive technology and accommodation schemes, depending on the availability of government grants.

## 6. To do (next period):

- Maximising Independence board to take stock of progress and agree next areas of focus.
- Agree project briefs for projects which have not yet commenced (reviews and community empowerment) or any new projects following progress review
- Complete ASC restructure including ART/reablement services
- Develop performance management framework
- Monitor saving plan activities
- Select provider for strengths-based training programme to run in latter half of 2019
- Improve public information to ensure it is consistent with the vision
- Brexit Contingency Planning
- Utilisation of Winter Grant funding to stabilise Care Markets to avoid market failure risks.
- Begin project on high cost packages of care informed by benchmarking
- Review assistive technology pilots
- Continue to develop accommodation options including new care home capacity and develop action plan with Adult Care Scrutiny Committee to deliver new capacity to meet demographic demands
- CQC inspection of Shared Lives service due 2019